

21<sup>st</sup> of May 2021

**911 Software**

265 S Federal HWY 353  
Deerfield Beach, FL  
33441

Zorrik Voldman,

This letter is to confirm the **POS** integration developed for **Chatters - Cloud9 Payment Gateway Version 2.1**, has been certified with the Givex host using **JSON-RPC** for the following transactions:

- **Activation**
- **Secure Redemption**
- **Forced Redemption**
- **Increment**
- **Cancel**
- **Secure Balance**
- **Adjustment**
- **Merchandise Credit**
- **Forced Pre-Auth**
- **Post-Auth**
- **Cash Out**
- **Reversal**
- **Points Issuance (SKU & Amount Based)**
- **Points Redemption**
- **Points Reduction**
- **Points Cancel**
- **Points Reversal**

- Timeout and Fail-over handling has also been certified.

Regards,



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