



Approval Date: March 18, 2024  
Case: 00175327  
Certification Mngr: Shyan Somthaboun  
Test Analyst: Joshua Ince

911 Software Inc.  
1730 S Federal Hwy  
Delray Beach FL 33481

This letter serves as confirmation that 911 Software Inc., Cloud9 Payment Gateway - Kozen 1.0 has been successfully tested for the following:

- Product ID: 000004/B009
- Platform: Sierra
- Message and transaction types: Balance Inquiry, Card Authentication, EBT Cash Benefits - Cash Withdrawal, EBT Cash Benefits with Cash Back, Debit Balance Inquiry, Debit Purchase, Debit Return / Refund, EBT Cash Benefits Balance Inquiry, EBT Food Stamp Balance Inquiry, Food Stamps - Purchase, Food Stamps - Return, Sale, Partial Authorization, Offline, Authorization only, Debit Cash Back, Purchase Return Authorization (PRA), MOTO, Incremental, Capture, Debit Re-Enter, Debit Reversal - Full, Debit Reversal - Partial, Reversal - Full, Reversal - Partial, Discover Cash Over, Void - Full
- Payment types: Amex, Diners, Discover, EBT, JCB, Mastercard, Visa, MSR Debit, EMV Debit, MC BIN2, CUP
- Record types: Authorization, Capture
- Connectivity: TLS 1.2, VirtualNet Enhanced SSL, SHA-2
- Card acceptance: Card Not Present, Card Present
- Features: AVS, CVV / CID, Level II / Commercial Card, Level III / Enhanced Data, QSR, Tip At Time Of Sale, EMV PIN Bypass, Lane ID, Card On File, EMV Quick Chip Contact, EMV Standard Contactless
- Verticals: Hotel / Lodging, Restaurant, Retail
- Spec Name/Version: Sierra EIS 1080 v21.2 & Sierra EIS 1081 v23.2
- Script Name/Version: Gen2 Script v8.7
- Notes: JCB is supported on MSR and Contact EMV only. Incrementals are supported only on Hotel. LaneID is supported on Retail/Restaurant. Tip At Time of Sale is supported on Retail/Restaurant.

#### EMV Certification Information:

- EMVCo Contact L1 Approval #: 17988 0822 430 43d 43d BCTS
- EMVCo Contact L2 Kernel Name: EMV Version V1.2.3
- EMVCo Contact L2 Kernel Config: 2-05089-1-1C-BCTS-0922-4.3k
- EMVCo Contactless L1 Approval #: 18029 0922 310 31a 31a BCTS
- Device Tested With: P8
- Hardware Model: Kozen P8
- Supported CVMs: Online PIN, Offline PIN, Plaintext PIN, Signature, No CVM, CDCVM

Please note that the analysis performed was a limited test and that it remains the responsibility of the developer to ensure that all current and future required data elements are supplied for interchange compliance. The developer must also ensure that the full and unaltered contents of the magnetic stripe are transmitted in each authorization request message.

Recertification is required by March 18, 2027 to retain certification compliancy status. Your certification is based on the current spec and is good for three years from the date listed on your certification letter. It remains your responsibility to keep up to date with compliance and card brand changes. When you are ready to re-certify your application, add any additional functionality, or certify a new application please log into the portal and request a new case by clicking on the Cases tab and then Create New Case. Please Note: if you request an add-on to this product you may be required to do a re-certification.

If you have chosen to be published in our solutions catalog, please note we will only keep it published for three years, until the recertification date listed on this certification letter.

If you have additional questions or need further assistance, please contact Developer Services at

acq-developer\_services@tsys.com.

Sincerely,  
Joshua Ince  
Developer Services