

Thursday, October 20, 2016

911 Software, Inc.
265 S. Federal Hwy #353
Deerfield beach, FL 33441

Dear Zorrik Voldman:

Heartland Payment Systems is pleased to issue this **Certification Letter** for the following application processing on the HPS Exchange platform through the **Portico** gateway.

Application: [Cloud9 Payment Gateway](#)
Version: [1.1](#)
Protocol: [IP - single-trans.](#)
Stack: [TLS 1.2](#)
General
Features: [MasterCard Card Acceptor Terminal ID](#)
Industry: [MoTo and eCommerce](#)
Card Types: [Visa, MasterCard, Discover, JCB, American Express](#)
Tran Types: [Card Verify \(by Account\),](#)
[Card Verify \(by AVS\)](#)
[Credit Balance Inquiry](#)
[Credit Sale \(swiped\)](#)
[Credit Sale \(manual entry card-not-present\)](#)
[Credit Authorization \(manual entry card-not-present\)](#)
[Address Verification \(AVS\)](#)
[Card Security Code \(CVV2, CVC2, CID\)](#)
[Credit Partial Sale](#)
[Level II Corporate Purchase Cards](#)
[Offline Forced Purchase \(Voice Auth\)](#)
[Credit Return \(by track data\)](#)
[Credit Void](#)
[Credit Reversal](#)

The certification performed is a limited test and it remains the responsibility of Cloud9 Payment Gateway to ensure all current and future data elements are supplied for Interchange compliance. Cloud9 Payment Gateway must also ensure the "full and unaltered contents" of the magnetic stripe are transmitted in each electronic authorization request message for all card types, and that the contents of the magnetic stripe are not retained in their entirety in memory, logs, databases, or files after the authorization is complete. Cloud9 Payment Gateway is responsible for ensuring its software applications do not invalidate the merchant's ability to be PCI compliant. Cloud9 Payment Gateway is responsible for maintaining its software application's compliance with current PCI/PA-DSS specifications which can be found at www.pcisecuritystandards.org.

The Heartland Service Center is comprised of dedicated teams broken out by geographical regions that provide service for beta and production merchants. Support is available 24 hours per day, including holidays and weekends. For technical assistance during your beta period, please contact (888) 963-3600 for any assistance.

Please note: You must recertify the application software if modifications are made to the payment application/module or component that is processing to the certified interface.
For any questions regarding this certification letter, please contact me at: Julio.Arellano@e-hps.com

Heartland Internal Use Only: **Dev ID/VersionNbr:** [002914/1488](#) **SWAT Project#:** [B600](#)

Regards,
Julio C. Arellano
Sr. POS Integrations Analyst