

12/21/2017

911 Software

Case # 3233193

Dear Integrator:

We have completed testing of your payment application and it has met the following Chase Paymentech standards for Class B certification:

Product Name	Cloud9 Payment Gateway v1.1												
Vendor ID / Software ID	0032/0196												
Specification(s)	PNS ISO v3.21												
Platform	Direct to Tandem												
Country	US												
Communication	NetConnect												
HCS Industries	Retail, Restaurant												
TAS Industries	N/A												
TCS/TCSB Industries	Retail, Restaurant												
Magstripe Cards	Visa, ChaseNet, MasterCard, Amex, Discover, JCB, Diners, US Debit												
Contact Chip Cards	Visa, MasterCard, American Express, Discover, Diners, JCB												
Contactless Chip Cards	Visa, MasterCard, American Express, Discover, Diners												
Transactions:	<table border="0"> <tr> <td>Credit</td> <td>Sale, Authorization Only, Return, Void, Prior Sale, Reversal, Stand Alone Balance Inquiry</td> </tr> <tr> <td>US Debit</td> <td>Sale, Sale with Cash Back, Return, Reversal</td> </tr> <tr> <td>EBT</td> <td>N/A</td> </tr> <tr> <td>CA Debit</td> <td>N/A</td> </tr> <tr> <td>Gift Card</td> <td>N/A</td> </tr> <tr> <td>EMV</td> <td>EMV Parameter Download, Sale, Return, Void, Reversal</td> </tr> </table>	Credit	Sale, Authorization Only, Return, Void, Prior Sale, Reversal, Stand Alone Balance Inquiry	US Debit	Sale, Sale with Cash Back, Return, Reversal	EBT	N/A	CA Debit	N/A	Gift Card	N/A	EMV	EMV Parameter Download, Sale, Return, Void, Reversal
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Features	Items with strikethrough are still under certification. AVS (US & CA Format), CVD, Enhanced Authorization (P8), Contact Chip, Contactless Chip, EMV Parameter Download, Contactless Magstripe, Commercial Card Level II, Retrieval Reference Number, Receipts												
Settlement	TCS Upload												
TCS Batch File	N/A												
Miscellaneous	N/A												

EMV (Card Brand) Certification

POS/Middleware Name	Cloud9 Payment Gateway
POS/Middleware Version	V1.1
PIN Pad	IPP320
PIN Pad Firmware (ex. XPI, CPX, RBA)	RBA
PP Firmware version	20.0.4
PIN pad Kernel and Version	EMVDC Version 05.26
Attended/Unattended	Attended
EMV Level 1 Approval number	12348 0210 400 20 FIM
EMV Level 2 Approval number	2-03498-1-1C-UTS-0416-4.3.e
IFM TQM Label or Action Plan Ref	TQM0019/09
PCI PTS Approval Number	4-20184

Card Brand/Test Plan	Approval
Visa ADVT	CCRT28307_mcgpe9783u_10-3-2017
MasterCard M-TIP/PayPass	LMD_FIM_1712_041
American Express AEIPS	Chase-171002-00160
Discover D-PAS	E2E_20160815_195415588

This is a certification of the front end message formats only and does not imply interchange qualification. Please monitor qualification immediately upon placing a merchant in production. If a problem is identified by anyone using this product in the production environment, Chase Paymentech will request that these problems be addressed in a timely manner, and a re-certification be completed.

In the future, if you make changes to the software, it is required that you complete a re-certification project. **All re-certifications must be done using the spec version that is current at the time of the new certification, and must include all features listed as Mandatory Certification Requirements. Waivers will not be granted.**

We offer a 24-hour Advanced Product Support Help Desk for our Integrators. Please feel free to contact them at 1-800-254-9556.

Sincerely,

Peter McGlynn - Integration Consulting