



Approval Date: August 29, 2024
Case: 00232443
Certification Mngr: Jennifer Neiberger
Test Analyst: Missie Anderson

911 Software Inc.
1730 S Federal Hwy
Delray Beach FL 33481

This letter serves as confirmation that 911 Software Inc., Cloud9 Payment Gateway 2.3 has been successfully tested for the following:

- Product ID: 000004/B016
- Platform: Sierra
- Message and transaction types: Balance Inquiry, Card Authentication, Sale, Partial Authorization, Offline, Authorization only, Purchase Return Authorization (PRA), MOTO, Incremental, Capture, Reversal - Full, Reversal - Partial, Void - Partial, Void - Full
- Payment types: Amex, Diners, Discover, JCB, Mastercard, Visa, MC BIN2, CUP
- Record types: Authorization, Capture
- Connectivity: TLS 1.2, VirtualNet Enhanced SSL, SHA-2
- Card acceptance: Card Not Present
- Features: 3D Secure, AVS, CVV / CID, Level II / Commercial Card, Level III / Enhanced Data, Surcharge, Tip Adjust, Tip At Time Of Sale, Lane ID, Card On File, In-App Non-SDK Web
- Verticals: Direct Marketing, eCommerce, Hotel / Lodging
- Spec Name/Version: 1080 v24.1.1 & 1081 v26.1.1
- Script Name/Version: GEN2 v9.7
- Notes: Supporting only online booking on Hotel/Lodging. InApp tested on both Applepay & Googlepay. Approval 08/26/2026

Please note that the analysis performed was a limited test and that it remains the responsibility of the developer to ensure that all current and future required data elements are supplied for interchange compliance. The developer must also ensure that the full and unaltered contents of the magnetic stripe are transmitted in each authorization request message.

Recertification is required by August 29, 2027 to retain certification compliancy status. Your certification is based on the current spec and is good for three years from the date listed on your certification letter. It remains your responsibility to keep up to date with compliance and card brand changes. When you are ready to re-certify your application, add any additional functionality, or certify a new application please log into the portal and request a new case by clicking on the Cases tab and then Create New Case. Please Note: if you request an add-on to this product you may be required to do a re-certification.

If you have chosen to be published in our solutions catalog, please note we will only keep it published for three years, until the recertification date listed on this certification letter.

If you have additional questions or need further assistance, please contact Developer Services at acq-developer_services@tsys.com.

Sincerely,
Missie Anderson
Developer Services