



PORTICO CERTIFICATION LETTER

Zorrik Voldman
911 Software, Inc.
265 Federal Hwy #353
Deerfield Beach, FL 33441

Friday, January 24, 2014

Dear Mr. Voldman,

Heartland Payment Systems is pleased to issue this certification letter for the following application(s) processing on the HPS Exchange platform through the Portico gateway:

Application: Cloud9 Payment Gateway
Version: 1.1
Protocol: IP - single or multi-trans.
E3 Devices: E3 - M1 (HID - KB) using USB connection
E3 - P1 (PIN Debit **AND** Keyed Credit) using USB connection

Industry: Retail, Restaurant
Card Types: Visa, MasterCard, Discover/JCB, American Express, GSB/OneCard, Debit.
Tran Types: MC CATID,
Dynamic Transaction Descriptor,
Credit Sale (swiped),
Credit Sale (manual entry card-present),
Credit Sale (manual entry card-not-present),
Credit Authorization (swiped),
Credit Authorization (manual entry card-present),
Credit Authorization (manual entry card-not-present),
Address Verification (AVS),
Card Security Code (CVV2, CVC2, CID),
Credit Partial Approval,
Tip Edit, Tip On Purchase,
Offline Forced Purchase (Voice Auth),
Offline Credit Return,
Credit Online Void/Reversal,
Credit Balance Inquiry,
Card Verify (by Account), Card Verify (by AVS),
Level II Corporate Purchase Cards,
Contactless (payWave, PayPass, ExpressPay, Zip),
Debit Purchase (with and without Cash Back),
Debit Partial Approval,
Debit Purchase Void/Reversal,
Debit Return,
Debit Return Void/Reversal,
EBT Food Stamp Purchase,
EBT Food Stamp Return,
EBT Electronic Voucher,
EBT Food Stamp Balance Inquiry,
EBT Cash Benefits Purchase (with and without Cash Back),
EBT Cash Benefits Withdrawal,
EBT Balance Inquiry
GSB Balance
GSB Add Value (Load)



(cont'd)
GSB Sale
GSB Reversal

(Heartland Internal Use)

Dev ID: 0029141488

SWAT #: B361

Dev Guide Version: 2.10

Please note - The certification performed is a limited test and it remains the responsibility of [911 Software, Inc](#) to ensure all current and future data elements are supplied for Interchange compliance. [911 Software, Inc](#) must also ensure that the "full and unaltered contents" of the magnetic stripe are transmitted in each electronic authorization request message for all card types, and that the contents of the magnetic stripe read is not retained in its entirety in memory, logs, databases, or files after the authorization is complete. [911 Software, Inc](#) is responsible to ensure its software applications do not invalidate the merchant's ability to be PCI compliant. [911 Software, Inc](#) is responsible to maintain its software applications to be in compliance with current PCI/PABP specifications which can be found at www.pcisecuritystandards.org and www.visa.com/cisp.

Please note: You must recertify the application software if modifications are made to the payment application, or module, or component that is processing to the HPS-Exchange platform. Please contact me at least two weeks in advance of when you plan to certify your software to be placed into the certification queue.

The Heartland Service Center is comprised of dedicated teams broken out by geographical regions to provide service for beta and production merchants. Support is available 24 hours per day, including holidays and weekends. For technical assistance during your beta period, please contact (888) 963-3600, and enter the 5-digit zip code for the merchant location. You will be routed to the appropriate team for service and support.

If you have any questions regarding this certification letter, please contact me at:

Office: (972) 295-8754
Email: James.Goodman@e-hps.com

Regards,

[Jake Goodman](#)
Team Lead
POS Integrations

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Application: [Cloud9 Payment Gateway](#)

Version: 1.1

Protocol: IP - single or multi-trans.

Industry: MoTo, eCommerce

Card Types: Visa, MasterCard, Discover/JCB, American Express, GSB / OneCard

Tran Types: MC CATID,

Dynamic Transaction Descriptor,
Credit Sale (manual entry card-not-present),
Credit Authorization (manual entry card-not-present),
Address Verification (AVS),
Card Security Code (CVV2, CVC2, CID),
Credit Partial Approval,
Offline Forced Purchase (Voice Auth),
Offline Credit Return,
Credit Online Void/Reversal,
Credit Balance Inquiry,
Card Verify (by Account), Card Verify (by AVS),
Level II Corporate Purchase Cards,
GSB Balance
GSB Add Value (Load)
GSB Sale
GSB Reversal

(Heartland Internal Use)

Dev ID: 0029141488

SWAT #: B361

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If you have any questions regarding this certification letter, please contact me at:

Office: [\(972\) 295-8754](tel:9722958754)
Email: James.Goodman@e-hps.com

Regards,

[Jake Goodman](#)
Team Lead
POS Integrations



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Friday, January 24, 2014

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Application: Cloud9 Payment Gateway
Version: 1.1
Protocol: IP - single or multi-trans.
E3 Devices: E3 - M1 (HID - KB) using USB connection
E3 - P1 (PIN Debit AND Keyed Credit) using USB connection

Industry: Lodging.
Card Types: Visa, MasterCard, Discover/JCB, American Express, Debit.
Tran Types: MC CATID,
Dynamic Transaction Descriptor,
Credit Sale (swiped),
Credit Sale (manual entry card-present),
Credit Sale (manual entry card-not-present),
Credit Authorization (swiped),
Credit Authorization (manual entry card-present),
Credit Authorization (manual entry card-not-present),
Card Security Code (CVV2, CVC2, CID),
Credit Partial Approval,
Offline Forced Purchase (Voice Auth),
Offline Credit Return,
Credit Online Void/Reversal,
Balance Inquiry,
Card Verify (by Account),
Card Verify (by AVS),
Level II Corporate Purchase Cards,
Contactless (payWave, PayPass, ExpressPay, Zip),
Incremental Authorization,
Debit Purchase (with and without Cash Back),
Debit Partial Approval,
Debit Purchase Void/Reversal,
Debit Return,
Debit Return Void/Reversal,
Debit Balance Inquiry,

Lodging

Features: Visa Prestigious Property, MasterCard Preferred Customer, American Express Assured Reservation, Advanced Deposit, No Show, Extra Charges



(Heartland Internal Use)

Dev ID: 0029141488

SWAT #: B361

Dev Guide Version: 2.10

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Office: (972) 295-8754

Email: James.Goodman@e-hps.com

Regards,

[Jake Goodman](#)
Team Lead
POS Integrations

PORTICO HMS CERTIFICATION LETTER

Zorrik Voldman
911 Software, Inc.
265 Federal Hwy #353
Deerfield Beach, FL 33441

Friday, January 24, 2014

Dear Mr. Voldman,

Heartland Payment Systems is pleased to issue this stored value product certification letter for the following application:

Heartland Stored Value Product: [Heartland Marketing Solutions \(HMS\) through Portico](#)

Application: Cloud9 Payment Gateway
Version: 1.1

Industry: [Retail, Restaurant, MoTo, eCommerce, Lodging.](#)
Product: [Gift](#)
Currency: [\(USD\)](#)
Tran Types: [Activate, Load/Add Value, Balance Inquiry, Deactivate, Transfer/Replace, Redeem, Void, TimeOut Reversal.](#)

(Heartland Internal Use)

DeveloperID: [0029141488](#)

SWAT #: [B361](#)

Dev Guide Version: [2.10](#)

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Sincerely,

[Jake Goodman](#)
Team Lead
POS Integrations