

# Elavon Product Certification Letter



## Product Information

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Product Name: Cloud 9 Payment Gateway Lodging MSR Only

Product Version: 1.1

Vendor ID: 02

Vendor Name: 911 Software, Inc.

Date Added:

Date Last Updated:

Date Certified: 8/3/2018

Certification Type: Gateway

## Product Description

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Cloud 9 Payment Gateway provides flexibility and value for anyone seeking a payment processing solution. This version of the software is certified for use in the lodging market segment, and is only for MSR/keyed transactions. The EMV certification for lodging will supercede this one when completed.

## Contacts

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Type: Owner

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Name:

Type:

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Type:

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## Specification Utility

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Encompass: 4.026-1

## Network Delivery / Protocol

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Public Internet

## Compliance/Registration

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PCI / PA-DSS Compliant: Valid from 06/07/2018

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## Region

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Region - USA

## EDC Capture Method/ Market Segment

Term / Lodging: TZ0201LC

## Batch / Settlement

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Last Settled Batch Inquiry  
POS Initiated Terminal Close

## Encryption Types/ Options

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Encryption Type 911 Encryption

## OS+Compatibility

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Windows  
Apple  
Linux  
Unix  
SUN  
Other OS

## Credit Card Transaction Types

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Credit Card Sale  
Credit Card Return  
Credit Card Force  
Credit Card Void  
Credit Card Lodging Check-in  
Credit Card Lodging Incremental  
Credit Card Reversal (TOR)  
Credit Card Reversal (Known Response)

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## Card Transaction Options

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POS Per TID (Each POS has unique TID)  
Swiped (MSR)  
Keyed (requires CP/CNP indicator)  
Key Entered Card Present Indicator  
Keyed CNP – Single MO/TO Indicator  
Partial Auth Capable – Credit Card  
Address Verification - Full  
Address Verification – ZIP/Postal  
CVV2/CVC2/CID  
Settle CC Assoc Token

## Debit Network Transaction Types

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Term EDC for Debit Auth – Settlement Online  
US Debit Purchase  
US Debit Balance Inquiry  
US Debit Reversal (TOR)  
US Debit Reversal (Known Response)  
US Debit Void

## Debit Network Transaction Options

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POS Per TID (Each POS has unique TID)  
Swiped (MSR)  
Partial Auth Capable – PIN Debit  
3DES DUKPT (Debit)