



## EXCHANGE Certification Letter

Zorrick Voldman  
911 Software Inc.  
1730 S Federal Hwy #389  
Delray Beach, FL 33483

Friday: October 24, 2014

Dear Zorrick Voldman:

Heartland Payment Systems is pleased to issue this certification letter for the following application(s) processing Direct to Exchange:

**Application:** CreditLine  
**Version:** 4.x  
**Protocol:** IP - single.

**Industry:** Restaurant.  
**Card Types:** Visa, MasterCard, Discover/JCB, & American Express.  
**Tran Types:** Credit Sale (swiped),  
Credit Sale (manual entry card-present),  
Credit Sale (manual entry card-not-present),  
Credit Authorization (swiped),  
Credit Authorization (manual entry card-present),  
Address Verification (AVS),  
Card Security Code (CVV2, CVC2, CID),  
Contactless (PayWave, PayPass, ExpressPay, Zip),  
Credit Partial Approval,  
Tip Edit,  
Tip on Purchase,  
Offline Forced Purchase (Voice Auth),  
Offline Credit Return,  
Credit Online Void/Reversal.

**General**  
**Features:** MasterCard Card Acceptor Terminal ID.

*(Heartland Internal Use)*

**Dev ID:** 000004 B410

**SWAT #:** N/A

**Spec Version:** 8.1

*Please note - The certification performed is a limited test and it remains the responsibility of CreditLine to ensure all current and future data elements are supplied for Interchange compliance. CreditLine must also ensure that the "full and unaltered contents" of the magnetic stripe are transmitted in each electronic authorization request message for all card types, and that the contents of the magnetic stripe read is not retained in its entirety in memory, logs, databases, or files after the authorization is complete. CreditLine is responsible to ensure its software applications do not invalidate the merchant's ability to be PCI compliant. CreditLine is responsible to maintain its software applications to be in compliance with current PCI/PABP specifications which can be found at [www.pcisecuritystandards.org](http://www.pcisecuritystandards.org) and [www.visa.com/cisp](http://www.visa.com/cisp).*



**Please note: You must recertify the application software if modifications are made to the payment application, or module, or component that is processing to the HPS-Exchange platform. Please contact me at least two weeks in advance of when you plan to certify your software to be placed into the certification queue.**

The Heartland Service Center is comprised of dedicated teams broken out by geographical regions to provide service for beta and production merchants. Support is available 24 hours per day, including holidays and weekends. For technical assistance during your beta period, please contact (888) 963-3600, and enter the 5-digit zip code for the merchant location. You will be routed to the appropriate team for service and support.

If you have any questions regarding this certification letter, please contact me at:

**Office:** [\(972\) 295-8779](tel:9722958779)  
**Email:** [vinh.tran@e-hps.com](mailto:vinh.tran@e-hps.com)

Regards,  
[Vinh Tran](#)  
Certification Analyst  
POS Integrations